



Cancellation & Refund Policy

When you purchase our One-Off Attendance Registration for our clinical meeting on the SHSQ website you agree to our terms and conditions, and Privacy Policy. Registrants can withdraw/cancel participation to a clinical meeting by notifying SHSQ at least three working days (72 Hours) prior to the official start date of a clinical meeting. In such an event.

- a credit will be issued towards a future event, valid up to one year from the date of cancellation.
- Or receive a full refund of the registration fee less a 15% administration fee.

If a registrant fails to cancel their registration to the clinical meeting within the above-mentioned time frame or if they fail to attend the clinical meeting, a refund for the clinical meeting will not be available. SHSQ will not be liable for any penalties or other expenditure incurred due to the cancellation. SHSQ reserves the right to cancel or reschedule any clinical meeting due to insufficient registrations, Instructor Illness, or force-majeure events (eg floods, earthquakes, political instability, etc.). In such circumstances the attendees will be notified 72 hours prior to the scheduled start time of the clinical meeting.

Upon such cancellation, registered attendees can opt for any one of the following alternatives:

- a full refund of the amount paid for the cancelled or rescheduled clinical meeting. Refunds must be claimed within 10 working days of the date of the cancelled or rescheduled clinical meeting
- apply the payment to the time and date of the rescheduled clinical meeting
- apply the payment to a different clinical meeting of the same value at a future date and time. This option must be applied within 12 months of the cancellation or rescheduling of the original course or seminar

All requests for refunds or transfers to an alternative date and time must be received in writing within 10 working days of the date of the cancelled or rescheduled clinical meeting. SHSQ will use its best endeavour to have refunds processed within 10 working days of receipt of the written refund request. For further clarification on the refund or cancellation policy, please contact our [secretariat](#) Please note the clinical meeting title and date in the subject line.

Membership fees

If a person whose application for membership has been rejected does not appeal against the decision within 1 month after receiving written notice of the decision, or the person appeals but the appeal is unsuccessful, the secretary must, as soon as practicable, refund the membership fee paid by the person.